



DATE

Dear PATIENT,

I would like to extend a very warm welcome to you! We sincerely appreciate you choosing us for your dental care and we look forward to getting to know you. If there is anything we can ever do to improve your experiences with us, please don't hesitate to ask.

Enclosed is our Welcome Packet with several important documents to read and complete. Please fill in and return the Patient Information Form (2 pages) to us prior to your appointment in the envelope included.

At your first visit, we will take time to discuss your dental goals and any concerns you have. We will then perform a comprehensive exam and take any necessary x-rays. With this information we can develop a customized dental plan together. I encourage you to visit our website to learn more about our practice and each team member at www.AndlerDental.com.

We look forward to seeing you _____ at _____.

Thank you!

Dr. Scott Andler and Team

Our Three Commitments to You

We have three important commitments in our practice. We have put them in writing because, as a practice we promise to always fulfill these commitments to you as a valued patient. Dr Andler and our team realize that these commitments may be different from what you may have been accustomed to in other dental practices; however, we believe that they are necessary in building the trust that it takes for us to successfully work together.

Commitment to Treatment

Dr. Andler and our team will deliver the best dental care that we are capable of delivering to you and will always stay current with the most successful treatment options available. Our office setting and technology will aim to increase patient comfort and the efficiency of the appointment, while achieving a successful outcome. We will listen and focus any recommendations around your personal desires, concerns, and goals.

We ask that you care for your dental health to the best of your ability. Good daily home care is essential for dental health. Starting but not finishing treatment leads to more advanced disease which unnecessarily adds to your cost and limits the success of treatment. You can have great dental health by following through with your dental plan and home care.

Commitment to Appointment

We will reserve time especially for you in our schedule. We will give you our utmost attention and care and will rarely keep you waiting. An appointment scheduled in our office is a bond of trust that Dr. Andler and our team will be here to serve you and that you will be on time for your appointment.

Commitment to Financial Considerations

We have the responsibility to use our best professional care, skill, and judgment in helping you achieve your dental health goals. As a team we commit to give you up front information on finances; including cost, payment options, when the payment is expected (at or before time of service), and also any insurance coverage estimates.

Dr. Scott Andler and Team